



2021 SPRING CONFERENCE

FEBRUARY 25-26 :: Virtual Event

PROGRAM AT A GLANCE

Technician's Day

<i>Start Time</i>	<i>Topic</i>	<i>Speaker</i>	<i>Company</i>
8:15 AM	Opening Remarks	Kevin Thorn	UPMA President
8:30 AM	WDI	Richard Houseman	Sprague
9:40 AM	How to Install and Read Insect and Rodent Monitors	Jim Shaver	Catchmaster
10:50 AM	Driver Safety	Michael Jensen	Edge
11:50 AM	Lunch/Break		
1:00 PM	Fly Management in Food Facilities: Selling the Process	Reid Ipser (Nisus)	Nisus
2:10 PM	Regulatory Updates	Henry Nahalewski	UDAF
3:30 PM	Next Level Bed Bug Knowledge and Control	Brittany Campbell	NPMA

Business Day

8:25 AM	Opening Remarks	Kevin Thorn	UPMA President
8:30 AM	Liability Issues for Technicians	Judy Black	Rollins
9:40 AM	Quality Over Quantity - Cutting Callbacks Through Quality Control Strategies	Christian Wilcox	McCauley Services
11:00 AM	Tools for Hiring Right	Allie Allen	NPMA